



COM-21-105

Wednesday, June 09th, 2021

Update - Implementation of baggage collection at boarding gates

As of February 1, 2021, it was implemented in a staggered manner the charging of baggage that is over the allowed amount or that does not comply with the dimensions to enter the cabin at boarding gates.

The corresponding charge is applicable according to the baggage policy that applies according to the fare purchased by the passenger.

Up to date, it has been implemented in all our stations. Below we share the implementation dates in each country:

Date of Implementation	Country
February 1, 2021	Panama, Guyana, Mexico, Uruguay, Chile, Dominican Republic
March 1, 2021	United States, Canada
March 28, 2021	Argentina, Brazil, Colombia, Ecuador, Paraguay, Peru
April 26, 2021	Costa Rica, Guatemala, El Salvador, Honduras, Nicaragua, Suriname
May 03, 2021	Aruba, Cuba, Curazao, Bahamas, Barbados, Haití, Jamaica, Paramaribo, St. Maarten, Trinidad and Tobago

IMPORTANT INFORMATION

- Carry-on baggage brought to the gate that does not comply with the policy (number of pieces and/or oversize) will be registered as checked baggage and will be charged as an additional piece according to the applicable baggage policy based on the rules of the ticket.
- Copa Airlines will not be responsible for any baggage left at the gate, as it will be kept in custody by the airport authorities.